

# Quick Poll on **Generative AI**



## 01

### BACKGROUND

Data Collection Period: 22 – 29 May 2023

Participating Companies: 93



## 02

### KEY FINDINGS

- **42%** of the responding companies allowed their employees to use generative AI tools for work.
- **Top 3 challenges** encountered\* in managing the use of generative AI tools:



- |  |            |
|--|------------|
| 1. Cybersecurity risks associated with generative AI tools | <b>63%</b> |
| 2. Lack of relevant expertise & knowledge to implement     | <b>55%</b> |
| 3. Copyright and legal exposure                            | <b>55%</b> |

- Opinions on **impact of AI** on employment opportunities for youth:



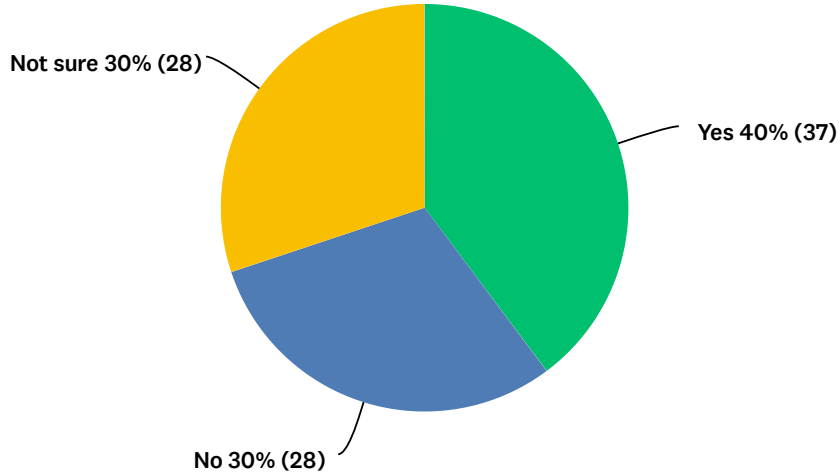
- |  |            |
|--|------------|
| 1. AI increases employment opportunities for youths        | <b>24%</b> |
| 2. AI has no impact on employment opportunities for youths | <b>7%</b>  |
| 3. AI decreases employment opportunities for youths        | <b>9%</b>  |
| 4. Hard to tell  | <b>60%</b> |

\*Companies that allowed employees to use generative AI tools for work



# Q1 To the best of your knowledge, have the employees of your company started using any generative AI tools for work?

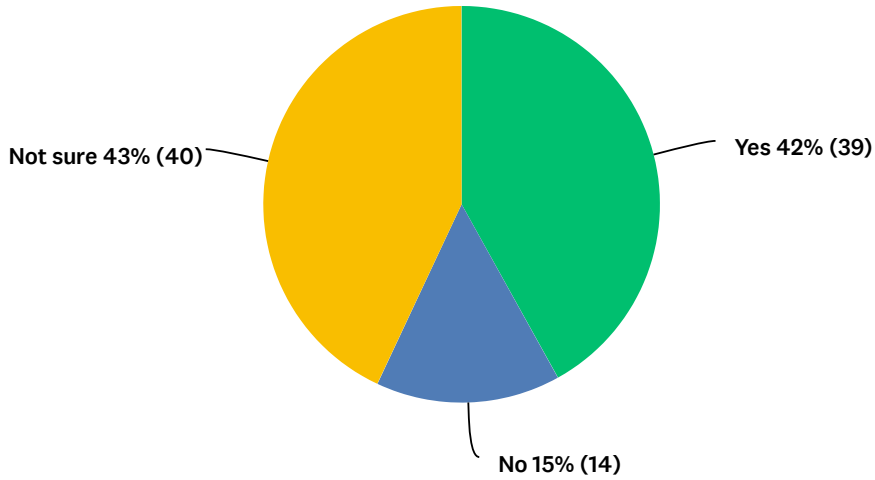
Answered: 93 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	40%	37
No	30%	28
Not sure	30%	28
TOTAL		93

## Q2 Does your company allow employees to use any generative AI tools for work?

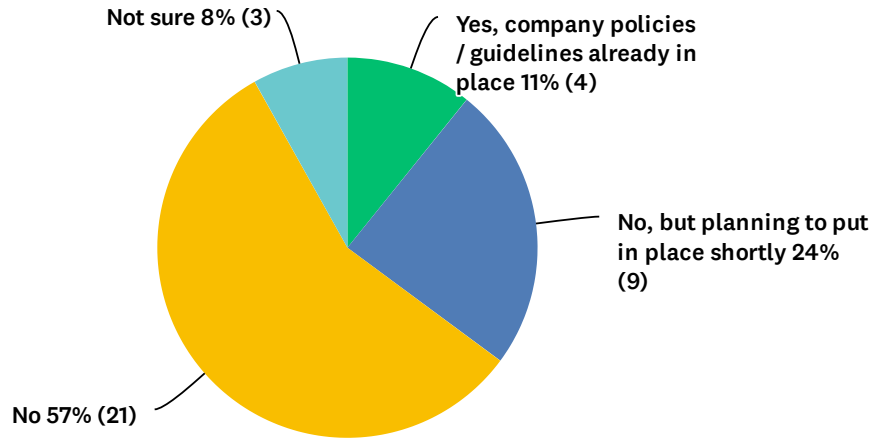
Answered: 93 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	42%	39
No	15%	14
Not sure	43%	40
TOTAL		93

### Q3 Are there any formal company policies / guidelines that regulate the use and deployment of generative AI tools for work?

Answered: 37 Skipped: 56



ANSWER CHOICES	RESPONSES	
Yes, company policies / guidelines already in place	11%	4
No, but planning to put in place shortly	24%	9
No	57%	21
Not sure	8%	3
TOTAL		37

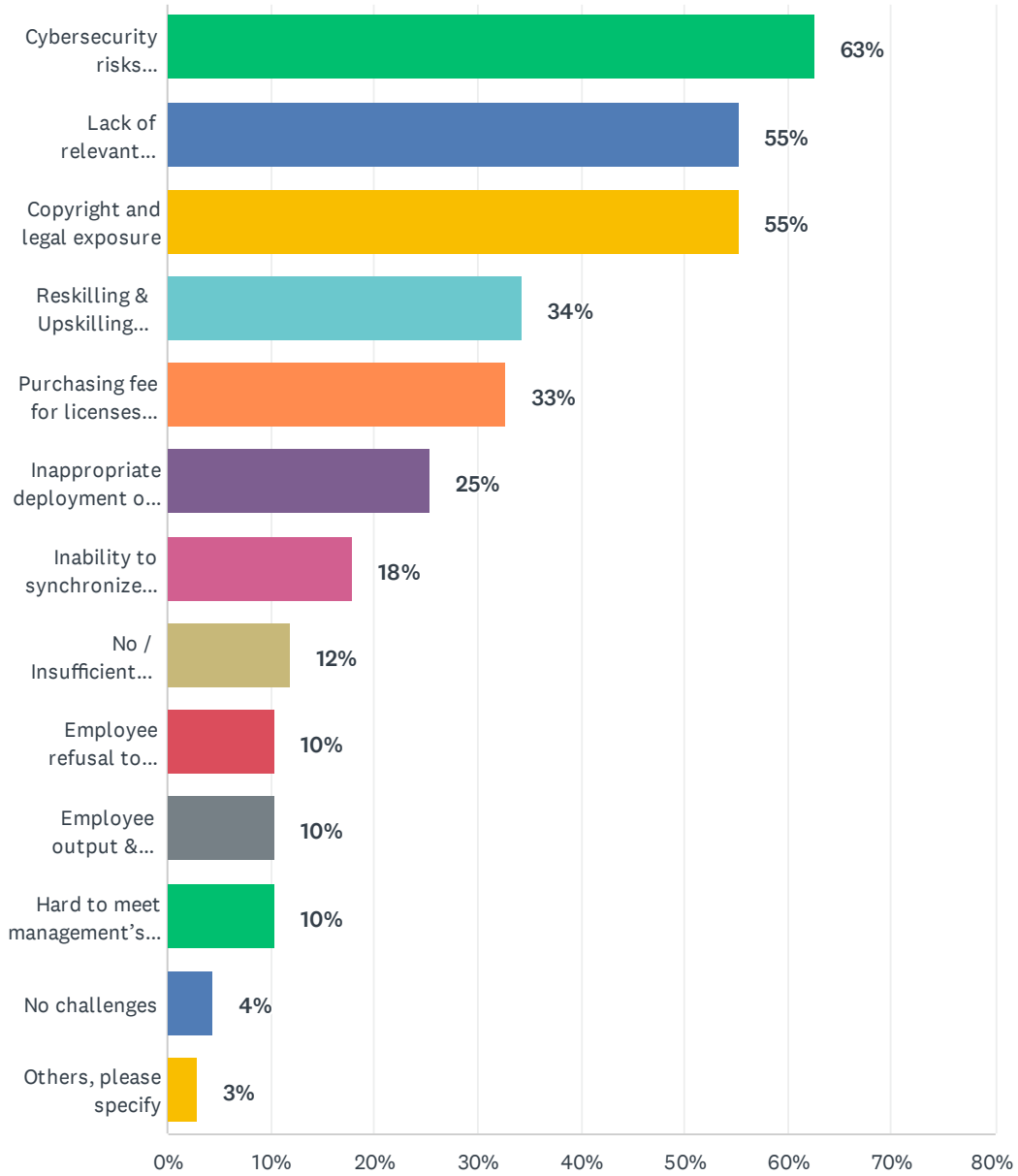
## Q4 Please specify your company's policies / guidelines that regulate the use and application of generative AI tools for work?

Answered: 8 Skipped: 85

#	RESPONSES	DATE
1	metaversemetaverse	5/23/2023 2:16 PM
2	Regarding security and confidentiality	5/23/2023 8:52 AM
3	Through the specific center for announcing the regulations for staffs to adopt	5/22/2023 6:28 PM
4	forbid inputting confidential info and personal data to Generative AI. Remind checking of accuracy of info provided by AI.	5/22/2023 6:19 PM
5	n/a	5/22/2023 5:50 PM
6	in progress so no policies/guidelines for now	5/22/2023 5:15 PM
7	Planning but no concrete idea	5/22/2023 5:08 PM
8	not yet have	5/22/2023 5:01 PM

### Q5 Which are the key challenges encountered by your company in managing the use of generative AI tools? Please select all that apply.

Answered: 67 Skipped: 26



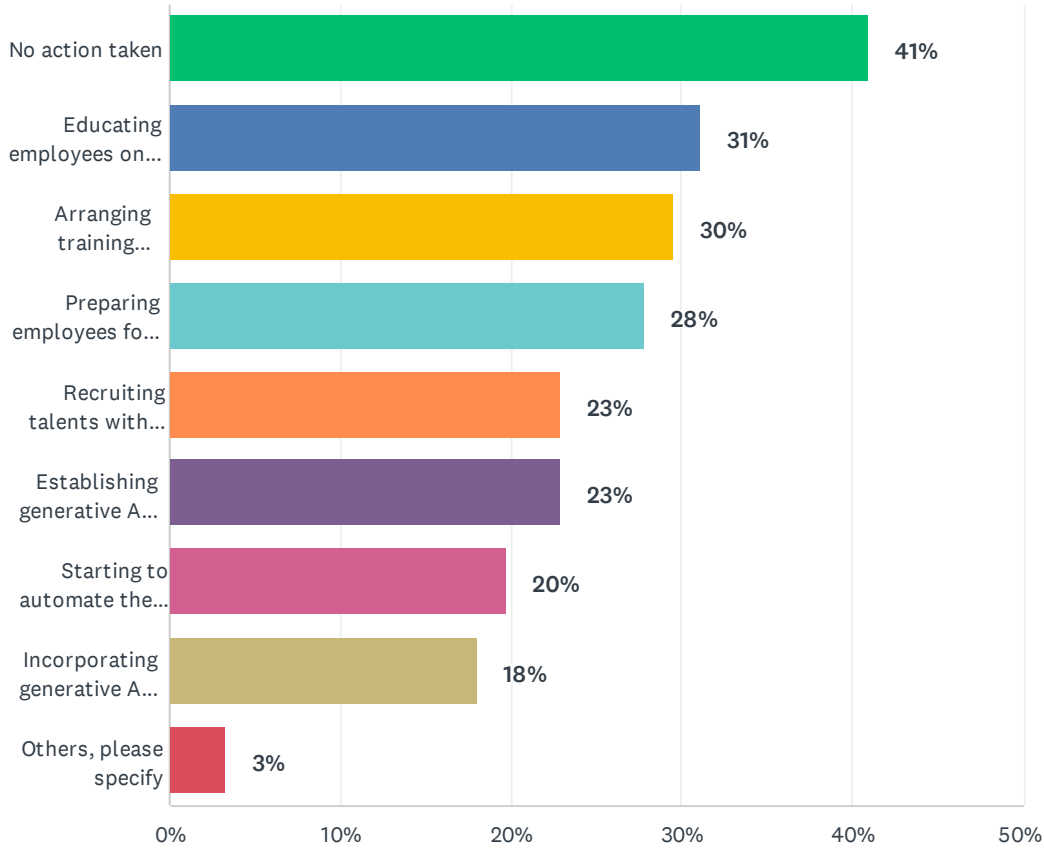
## Quick Poll on Generative AI

ANSWER CHOICES	RESPONSES	
Cybersecurity risks associated with generative AI tools	63%	42
Lack of relevant expertise & knowledge to implement	55%	37
Copyright and legal exposure	55%	37
Reskilling & Upskilling requirements	34%	23
Purchasing fee for licenses of generative AI tools	33%	22
Inappropriate deployment of generative AI tools	25%	17
Inability to synchronize with existing workflow / processes	18%	12
No / Insufficient management buy-in	12%	8
Employee refusal to adopt generative AI tools	10%	7
Employee output & productivity may decline	10%	7
Hard to meet management's expectation	10%	7
No challenges	4%	3
Others, please specify	3%	2
Total Respondents: 67		

#	OTHERS, PLEASE SPECIFY	DATE
1	no interest or use	5/25/2023 11:51 AM
2	safety concern in decision making process	5/22/2023 5:57 PM

### Q6 As an employer, what actions has your company taken / planned to take to prepare for deployment of generative AI tools? Please select all that apply.

Answered: 61 Skipped: 32



ANSWER CHOICES	RESPONSES	
No action taken	41%	25
Educating employees on proper use of generative AI tools	31%	19
Arranging training sessions	30%	18
Preparing employees for reskilling & upskilling	28%	17
Recruiting talents with expertise in generative AI technology	23%	14
Establishing generative AI usage guidelines	23%	14
Starting to automate the existing workflow	20%	12
Incorporating generative AI tools into daily work	18%	11
Others, please specify	3%	2
Total Respondents: 61		

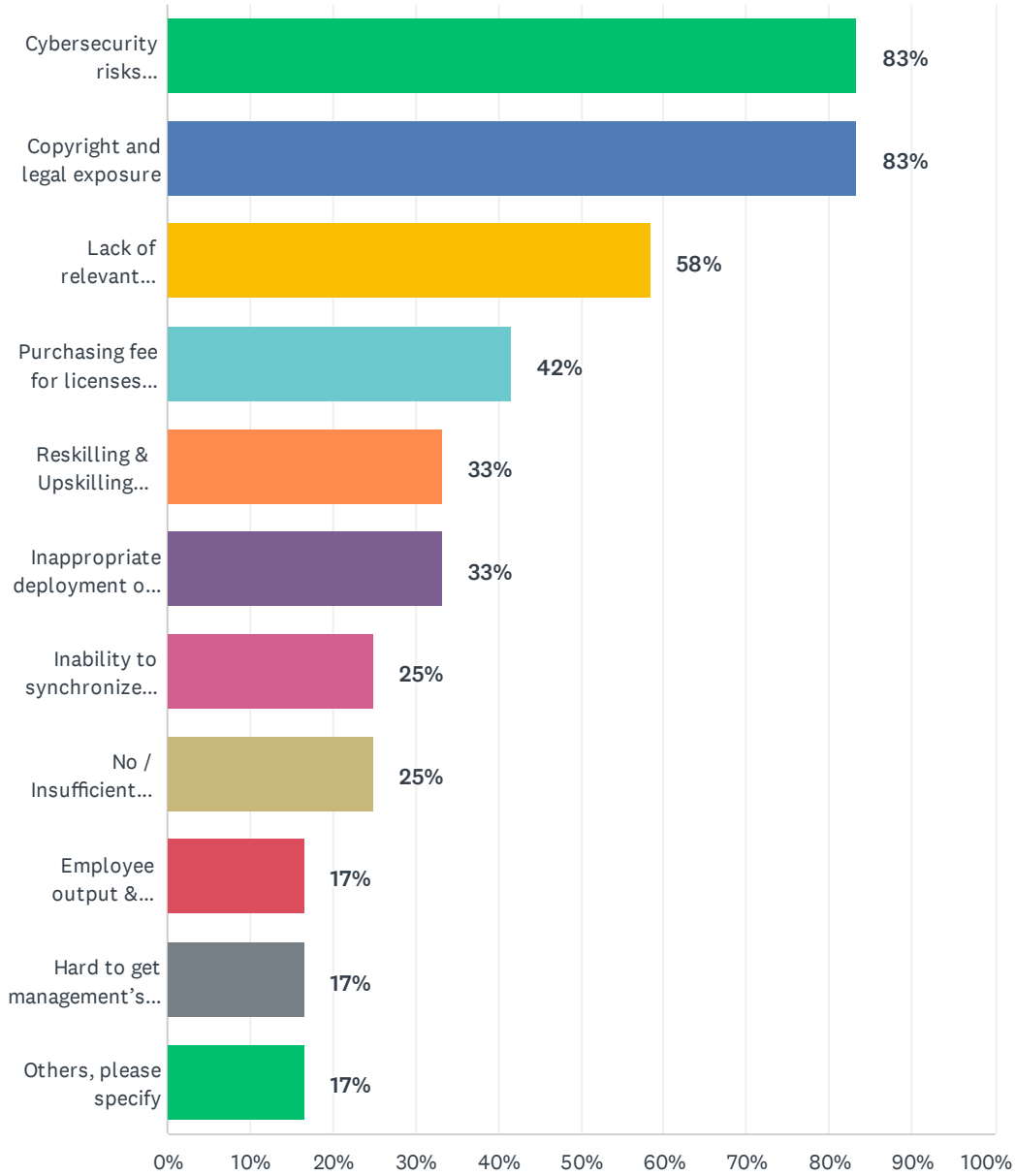


## Quick Poll on Generative AI

#	OTHERS, PLEASE SPECIFY	DATE
1	not yet started to explore the use of Generative AI	5/26/2023 6:29 AM
2	Held seminar to discuss the issue (1-off)	5/23/2023 9:53 AM

### Q7 What are the key obstacles preventing your company from allowing employees to use generative AI tools? Please select all that apply.

Answered: 12 Skipped: 81



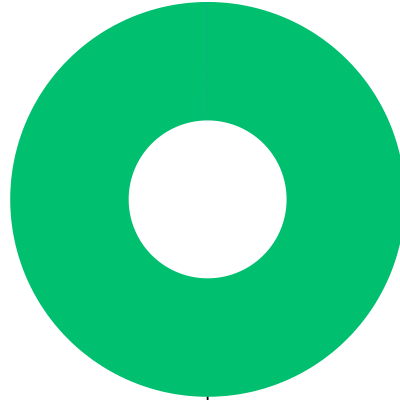
## Quick Poll on Generative AI

ANSWER CHOICES	RESPONSES	
Cybersecurity risks associated with generative AI tools	83%	10
Copyright and legal exposure	83%	10
Lack of relevant expertise & knowledge to implement	58%	7
Purchasing fee for licenses of generative AI tools	42%	5
Reskilling & Upskilling requirements	33%	4
Inappropriate deployment of generative AI tools	33%	4
Inability to synchronize with existing workflow / processes	25%	3
No / Insufficient management buy-in	25%	3
Employee output & productivity may decline	17%	2
Hard to get management's approval	17%	2
Others, please specify	17%	2
Total Respondents: 12		

#	OTHERS, PLEASE SPECIFY	DATE
1	have doubts and reservations about whether the information provided by AI is correct.	5/22/2023 9:07 PM
2	Uncertainty still and thus unknown risk factors in Generative AL applications	5/22/2023 5:07 PM

# Q8 Does your company adopt any measures to prohibit the employees from using any generative AI tools?

Answered: 1 Skipped: 92

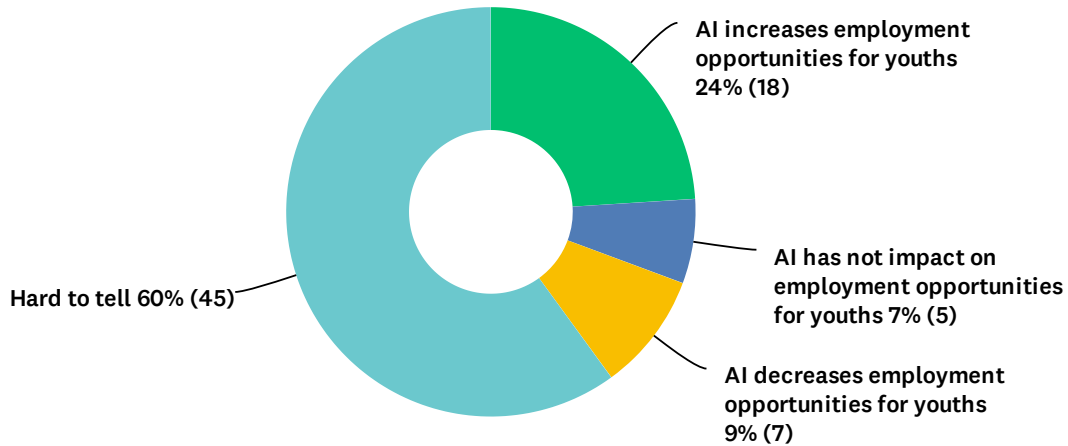


Yes 100% (1)

ANSWER CHOICES	RESPONSES	
Yes	100%	1
No	0%	0
TOTAL		1

### Q9 Which of the statement below best describes your opinion on the impact of generative AI on the employment opportunities for youths?

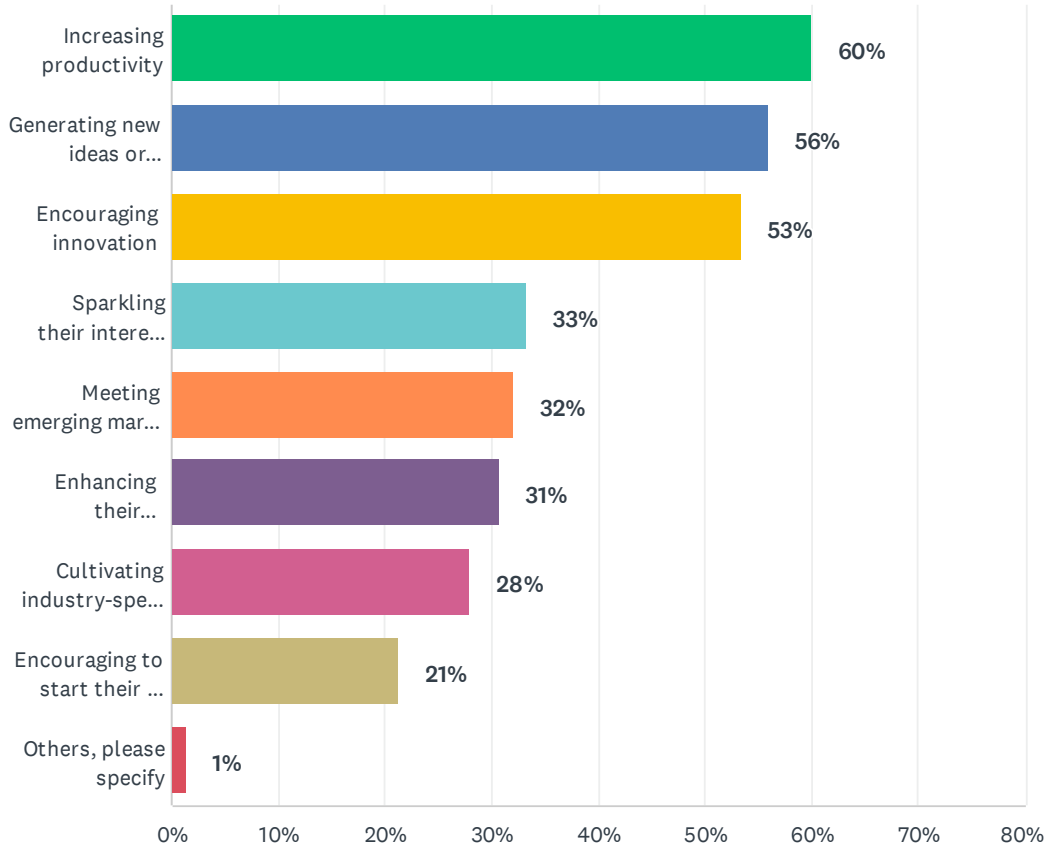
Answered: 75 Skipped: 18



ANSWER CHOICES	RESPONSES	
AI increases employment opportunities for youths	24%	18
AI has not impact on employment opportunities for youths	7%	5
AI decreases employment opportunities for youths	9%	7
Hard to tell	60%	45
TOTAL		75

## Q10 What kind of opportunities do you think generative AI technologies can bring to youths? Please select all that apply.

Answered: 75 Skipped: 18



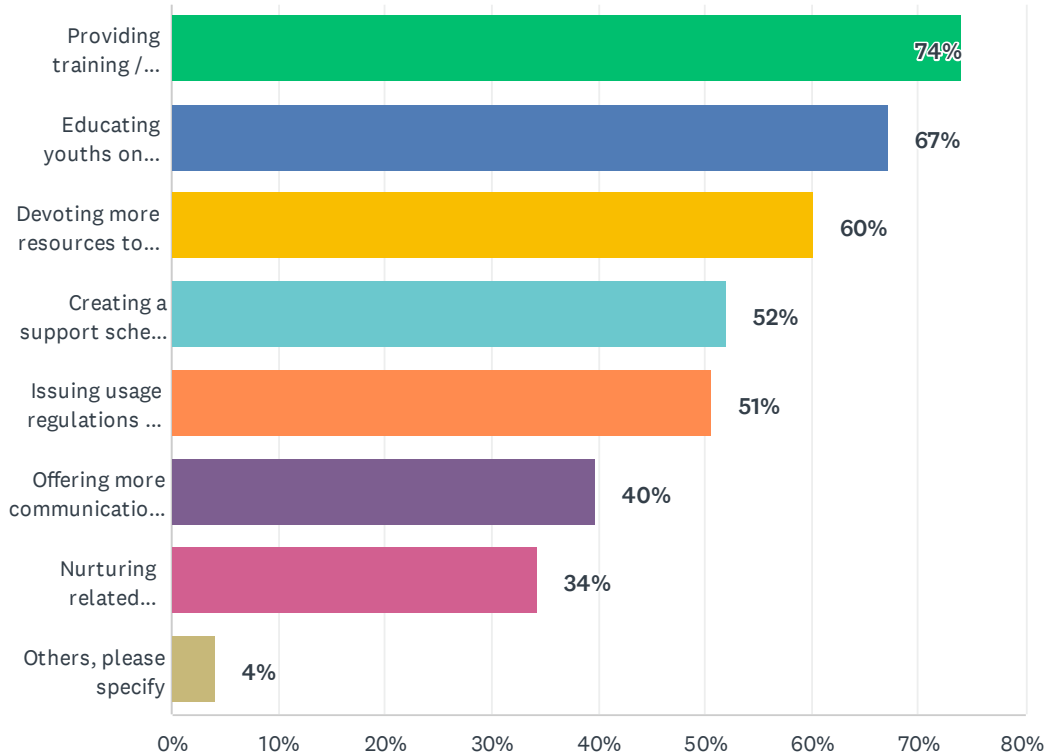
ANSWER CHOICES	RESPONSES	
Increasing productivity	60%	45
Generating new ideas or designs	56%	42
Encouraging innovation	53%	40
Sparkling their interests in different industries	33%	25
Meeting emerging market needs	32%	24
Enhancing their employment competitiveness	31%	23
Cultivating industry-specific skillsets	28%	21
Encouraging to start their own business	21%	16
Others, please specify	1%	1
Total Respondents: 75		

#	OTHERS, PLEASE SPECIFY	DATE
---	------------------------	------



**Q11 What kind of support can the government and universities / colleges offer to youths so that they are better equipped in leveraging generative AI technologies for work? Please select all that apply.**

Answered: 73 Skipped: 20



ANSWER CHOICES	RESPONSES	
Providing training / programmes on generative AI tools e.g. ChatGPT, Google's Bard etc.	74%	54
Educating youths on ethics on using generative AI tools	67%	49
Devoting more resources to enhance application capabilities in generative AI field	60%	44
Creating a support scheme for generative AI technology start-ups	52%	38
Issuing usage regulations of generative AI	51%	37
Offering more communication opportunities with overseas experts on generative AI technologies	40%	29
Nurturing related scientific talents	34%	25
Others, please specify	4%	3
Total Respondents: 73		

#	OTHERS, PLEASE SPECIFY	DATE
1	A	5/25/2023 11:52 AM
2	Should educate current staff and management as well	5/23/2023 9:54 AM



## Quick Poll on Generative AI

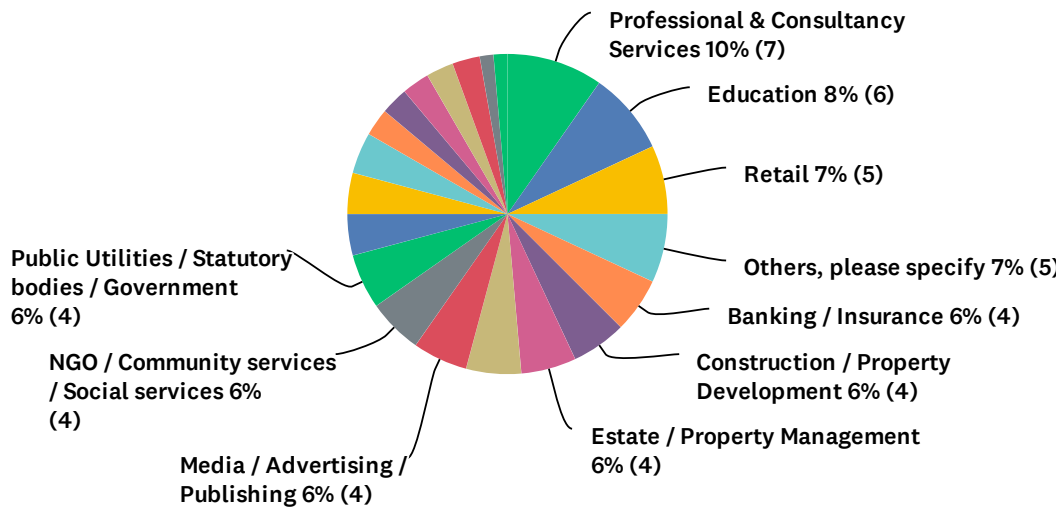
---

3	Private sector alliance or trade association should take leading role rather than relying on government.	5/22/2023 9:15 PM
---	--	-------------------

---

# Q12 Please indicate which of the following best describes the business sector in which your organisation operates:

Answered: 72 Skipped: 21



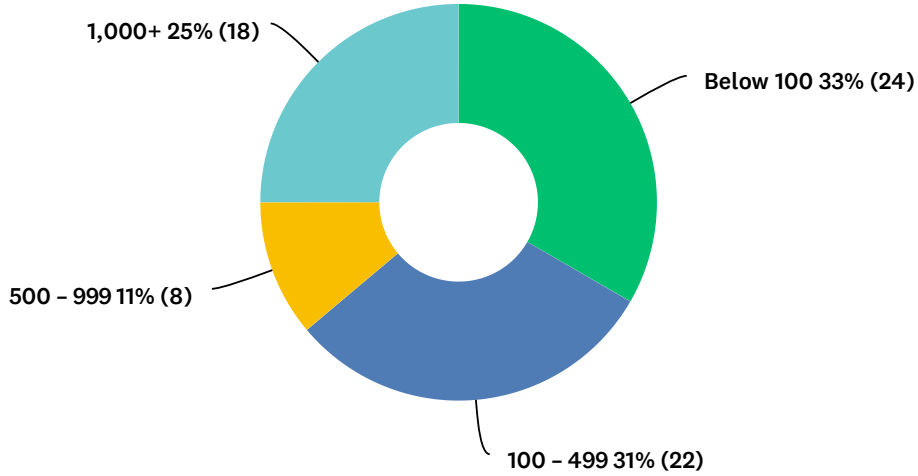
## Quick Poll on Generative AI

ANSWER CHOICES	RESPONSES	
Professional & Consultancy Services	10%	7
Education	8%	6
Retail	7%	5
Others, please specify	7%	5
Banking / Insurance	6%	4
Construction / Property Development	6%	4
Estate / Property Management	6%	4
Logistics / Transport / Transport services	6%	4
Media / Advertising / Publishing	6%	4
NGO / Community services / Social services	6%	4
Public Utilities / Statutory bodies / Government	6%	4
Business Services (excl. professional & consultancy services)	4%	3
Healthcare / Pharmaceuticals	4%	3
Wholesale, Import/ Export, Trading, Distribution	4%	3
Conglomerates	3%	2
Financial Services	3%	2
Hi-Tech / Information Technology	3%	2
Hotels / Hospitality / Tourism related services	3%	2
Manufacturing	3%	2
Beauty & Personal Services	1%	1
Engineering	1%	1
<b>TOTAL</b>		<b>72</b>

#	OTHERS, PLEASE SPECIFY	DATE
1	facilities management	5/25/2023 12:09 PM
2	sourcing	5/25/2023 11:36 AM
3	management services	5/23/2023 8:12 AM
4	Aviation	5/22/2023 5:13 PM
5	Family Office	5/22/2023 5:08 PM

### Q13 Please indicate the total number of Hong Kong based full-time employees on the payroll of your organization.

Answered: 72 Skipped: 21



ANSWER CHOICES	RESPONSES	
Below 100	33%	24
100 - 499	31%	22
500 - 999	11%	8
1,000+	25%	18
TOTAL		72